DX8000 – Auto End of Day process

Auto End of Day on the android devices requires the terminal to be in a certain state for the AEoD to function correctly.

*** This is an issue they are aware of and are looking at adjusting TEM configuration to fix in the long term until then please follow the steps below and advise the merchant accordingly ***

Ultimately the device must be left powered up left on its base or plugged into charge, the NER PAY application must be open and active on screen at the end of the business day... the terminal must have its Sleep-mode deactivated so it can't go off, stopping the connection at the desired time.

Setup in TEM

1. Locate the account details in TEM, clicking on the **ner_merchant_config**
2. Click onto the 'TERMINAL SETTINGS' Tab, looking near the top of this you will find the Auto End Of Day settings.

Note: You must enable/disable as required setting the start time of the EOD.
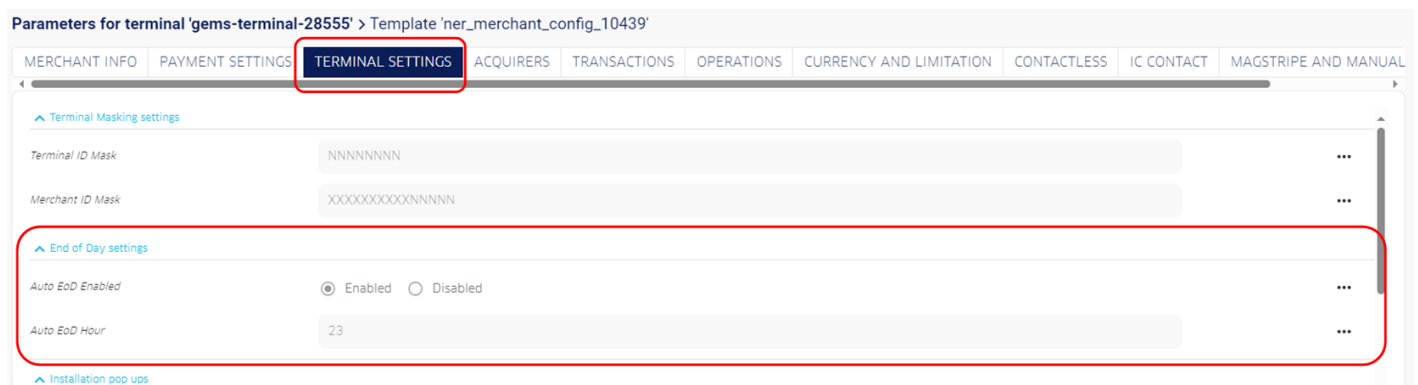
3. Click on the Three Dots then the Localise Edit button beside the Enable/Disable Selecting the required mode.. If Enabling then repeat same step with the Three Dots beside the Hour.
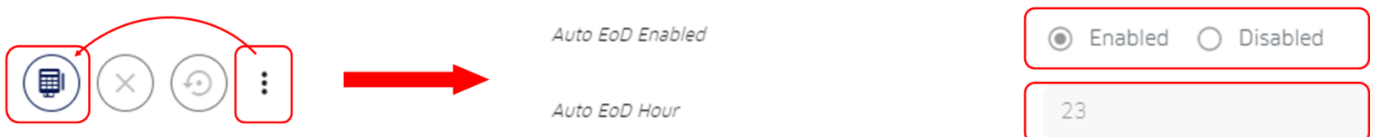
At the base of the edit screen...

4. Click 'VALIDATE'
5. Click 'SAVE'
6. Click 'CLOSE'

At this stage the device needs to complete a TEM CALL to pick up changes, however take a moment to set up the device to run the AEoD successfully
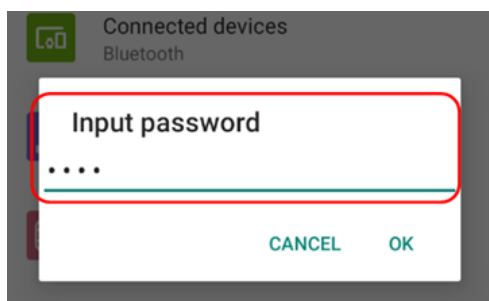
***Adjust SleepMode - NerPay left open and on power overnight ***
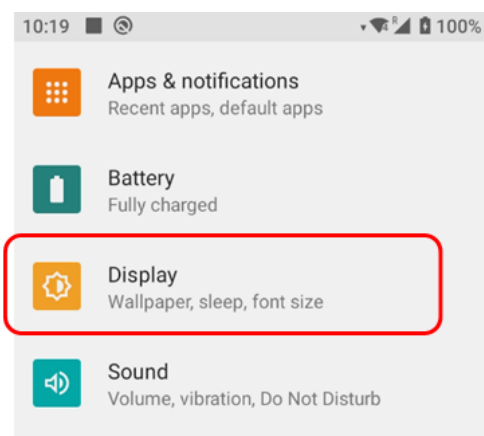
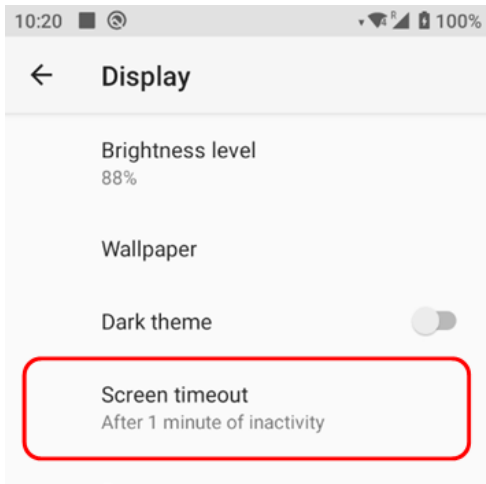**On the device Setup as below**
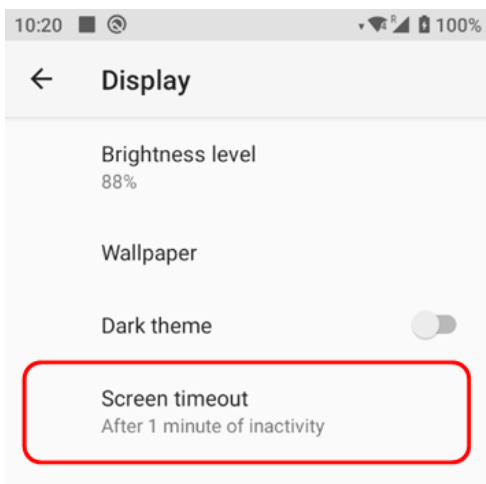
- Select 'Settings'

- Enter 'Supervisor password'

- Look down the available list and select 'Display'

- Select the option 'Screen timeout'


```
10:20  ■  ⊚                    ▾ ▼ᴿ◢ ▯ 100%

←   Display

    Brightness level
    88%

    Wallpaper

    Dark theme              ⚪━

   ┌─────────────────────────────────┐
   │ Screen timeout                  │
   │ After 1 minute of inactivity    │
   └─────────────────────────────────┘
```

- Set the timeout to NEVER..


```
10:20  ■  ⊚                    ▾ ▼ᴿ◢ ▯ 100%

←   Display

    Brightness level
    88%

    Wallpaper

    Dark theme              ⚪━

   ┌─────────────────────────────────┐
   │ Screen timeout                  │
   │ After 1 minute of inactivity    │
   └─────────────────────────────────┘
```

- The terminal will exit to the screen shown below..
  - Make sure it displays the 'Never' then click the 'HOME' circle to exit..


```
       Screen timeout
   ┌────────────┐
   │ Never      │
   └────────────┘

       Font size
       Default

  ⌄    Advanced
       Display size, Screen saver




       ■          ●          ◀
```